



### **Group conditions**

1. Group rates are non-commissionable, only applicable to this offer/option
2. Changes to the number of rooms may result in price changes
3. In case of a definite booking, Holiday Inn Leiden will request a full prepayment or credit card in order to guarantee the booking.
4. Check-in is possible after 15.00 hrs. Check-out is before 12.00 hrs.
5. Besides our standard group conditions, the STCH apply to all reservations and services and are binding. In case our standard group conditions are in contradiction with the STCH, our conditions will prevail.

### **Cancellation conditions**

**The following cancellation fees applies in case of cancellation (partial or complete):**

6. Cancellations must be in writing.
7. Cancellations until 3 months prior to arrival are free of charge.
8. Cancellations between 3 and 2 months prior to arrival, 15% of the reservation value.
9. Cancellations between 2 and 1 month prior to arrival, 35% of the reservation value.
10. Cancellations between 1 month and 14 days prior to arrival, 60% of the reservation value.
11. Cancellations between 14 days and 7 days prior to arrival, 85% of the reservation value.
12. Cancellations within 7 days prior to arrival, 100% of the reservation value.